



LBP LEASING AND FINANCE CORPORATION
(A LANDBANK SUBSIDIARY)

**CORPORATE SOCIAL RESPONSIBILITY ACTIVITIES CY
2025**

Social Responsibility Statement	Activities in 2025
<p>1. We shall deal fairly with all employees, customers/clients, suppliers/contractors and other stakeholders of LBP Leasing and Finance Corporation;</p>	<ul style="list-style-type: none"> • Updated the procedures and processing time of transactions in the Corporation's Citizens' Charter; (Citizen's Charter 2025, 2nd Edition) • Makes freely available to the public the printed copies of the Corporation's Citizens' Charter which can also be downloaded in the Corporation's website. (www.lbpleasing.com)
<p>2. We shall not take unfair advantage of employees, customers/clients, suppliers/contractors and other Stakeholders through manipulation, concealment, abuse of confidential or privileged information, misrepresentation of material facts, or any other unfair-dealing practice;</p>	<ul style="list-style-type: none"> • Re-orientation of the Code of Conduct to employees and signing of recommitment form held in January 2025 • Amended the Guidelines on Classification, Handling, Access, and Disclosure of Information Assets approved by the Board on August 4, 2025 • Continues enforcement of No Gift Policy. • Ensures the protection of personal information entrusted to us by our clients and stakeholders, in accordance with Republic Act No. 10173, otherwise known as the Data Privacy Act of 2012 ("DPA"), its Implementing Rules and Regulations, and other confidentiality laws, rules, and regulations. (Disclosures - LBP Leasing & Finance Corporation) • Enforces the Civil Service Commission policies on No Noon Break and Public Assistance Desk; • Enforces the issuances of Anti-Red Tape Act (ARTA);
<p>3. We shall be socially and environmentally responsible and act and operate as good corporate citizens:</p>	<ul style="list-style-type: none"> • In compliance with DOE DO No. 2023- 2-008 - Guidelines on Strengthening the Energy Efficiency and Conservation Professionals under the Government Energy Management Program (GEMP), the corporation established its Annual Conservation Plan in June 2025. • Attended Virtual Energy Audit Orientation in May 2025 to enhance institutional capacity, ensure compliance with energy efficiency standards, and promote data-driven energy management practices



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	<p>across covered establishments.</p> <ul style="list-style-type: none"> • Various activities were performed in lieu with the support of the 18-day VAW in November to December 2025. • Implements Good housekeeping practices • Compliant with Sanitary Permit issued on February 19, 2025
<p>4. We shall recognize and perform the obligations of LLFC towards the National Government and Land Bank of the Philippines, as our majority stockholders, employees, customers/ clients, suppliers/contractors and other stakeholders, and the communities in which LLFC operates;</p>	<ul style="list-style-type: none"> • Ensures the inclusion of the National Government Agenda and Priority Programs and Projects in the vision and mission of LLFC and in its performance targets. • Revised on August 15, 2025, the List of Relevant Interested Parties to update their needs and expectations • The Corporation consistently remitted a total of ₱87.93 million to the Bureau of the Treasury in 2025, in compliance with the prescribed dividend remittance requirements.
<p>5. We shall protect the reputation and goodwill of LBP Leasing and Finance Corporation and abide by the ethical policies as mandated by the Governance Commission for Government-Owned and Controlled Corporations (GCG) with full awareness of the disciplinary implications of breaches of policy;</p>	<ul style="list-style-type: none"> • Enforces the Code of Conduct and Employee Discipline as provided in the HR Policies and Procedures Manual of LLFC. • Continue implementation on the Guidelines on Harmonized Client Satisfaction Measurement Survey in accordance with ARTAMC No. 2023-05, effective August 14, 2023. • Enforces the Civil Service Commission policies on No Noon Break and Public Assistance Desk. • Enforces the issuances of Anti-Red Tape Act (ARTA); • Compliance with Procurement Requirements and SALN submissions • Updated the Whistleblowing Policy to incorporate the requirements of GCG MC No.2025-01 – Whistleblowing and Integrity Program (WHIP) for the GOCC sector (<i>Office Circular No. 25-003 – Revised Whistleblowing Policy and Procedures approved on June 2, 2025</i>)
<p>6. We shall promptly report to the appropriate authorities any potentially illegal, improper and/or unethical conduct that we may become aware of at our workplace or in connection with our work;</p>	<ul style="list-style-type: none"> • Encourages the reporting of reportable conditions with the institution of the Whistleblowing Policy which allows alternative means of reporting; • Continues enforcement of guidelines on



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	<p>customer complaints management</p> <ul style="list-style-type: none"> • Provides a Suggestion Box at the Public Assistance Desk to encourage even anonymous reports from the public. • Updated the Whistleblowing Policy to incorporate the requirements of GCG MC No.2025-01 – Whistleblowing and Integrity Program(WHIP) for the GOCC sector (<i>Office Circular No. 25-003 – Revised Whistleblowing Policy and Procedures approved on June 2, 2025</i>) • <i>Establishment</i> Committee on Decorum and Investigation (CODI) of Sexual Harassment Cases <i>CODI</i> and Conjoint Investigating and Accountability Assessment Committee, <i>adoption of Anti-Sexual Harassment</i>
7. We endeavor to create a corporate environment that enables its people to raise genuine and legitimate concerns internally.	<ul style="list-style-type: none"> • Each operations and support group regularly conducts staff meetings for updates on corporate concerns and for suggestions from employees; • Provides a Suggestion Box at the Public Assistance Desk to encourage even anonymous reports from employees. • Regular conduct of Townhall Sessions for employees to discuss their concerns.